7<sup>th</sup> General Insurance & Takaful Actuarial Seminar Think Different, Go Further 24<sup>th</sup> & 25<sup>th</sup> July 2017 DoubleTree by Hilton Hotel KL

# **IBNR Robot**

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### **Evolution of Actuarial Work with Technology**

Manual calculations & judgment

"Semi-automatic" i.e. iterative manual judgment with process automation

Fully automated calculations & judgment











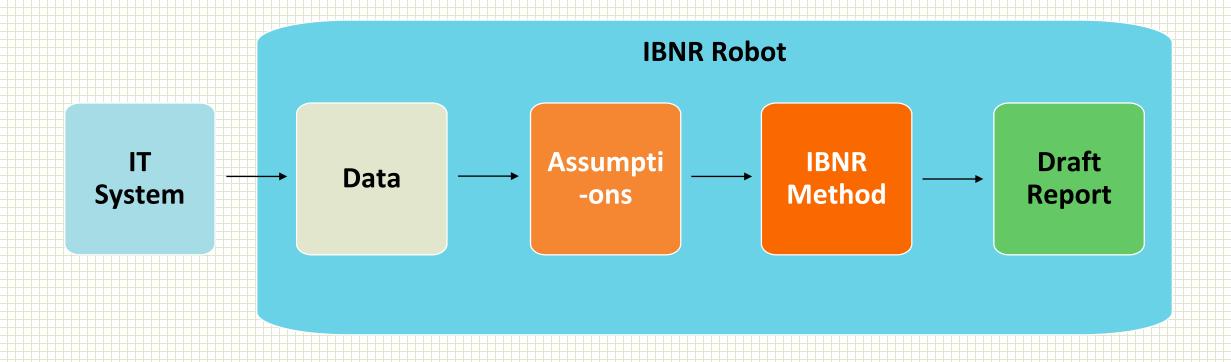
Process Automation Artificial Intelligence

### Objective

The starting point of an actuarial reporting exercise shall be the download of a draft actuarial report from the IT system, not a download of raw policy and claims data.

The actuarial team shall work to analyse this draft report, apply critical judgment and deliver useful recommendations to the business. The actuarial team shall not be involved in producing the draft report.

#### **IBNR Robot Workflow**



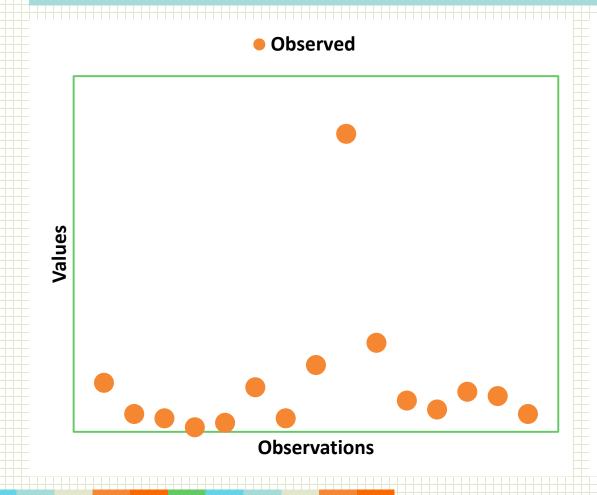
Main Applications of Artificial Intelligence in Actuarial Work

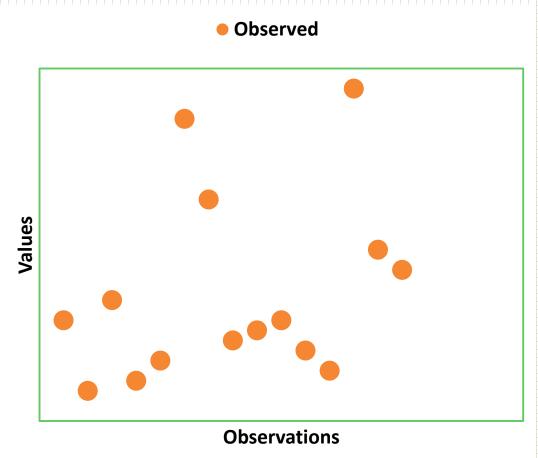
Deal with unusual data values

Select parameters for actuarial models

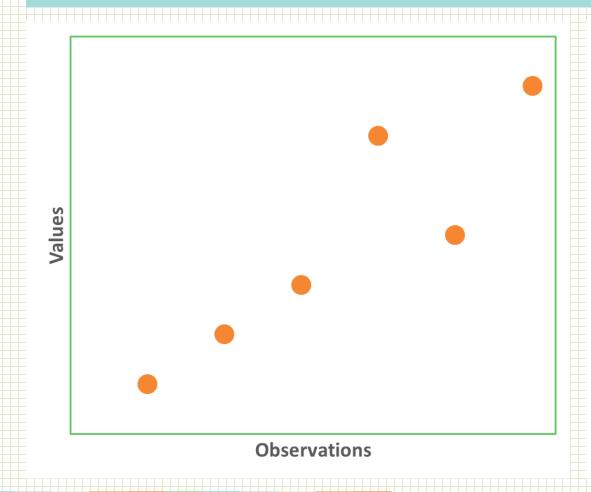
Select most appropriate actuarial method

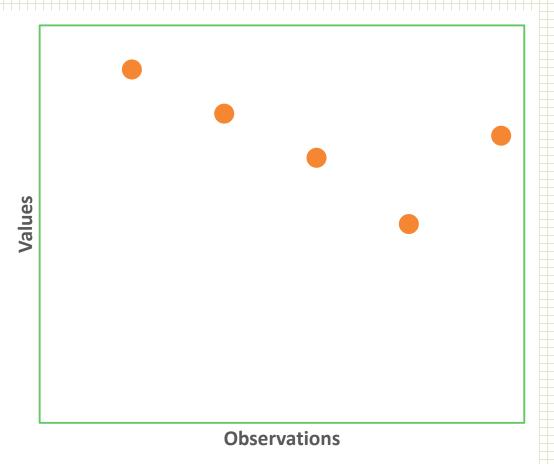
# Artificial Intelligence Unusual Value Treatment





# Artificial Intelligence Pattern Identification





#### **IBNR Robot**

- Paid claims developmentIncurred claims development
  - Earned premiums

Data

# Robot

- •Commonly used loss reserving methods
- Statistical optimization techniques
  - Pragmatic solutions

- Age-to-age factors including tail factors
  - Seed loss ratios
  - Optimal IBNR methodology
- •Individual & aggregated reserve range

Results

### **IBNR Robot**

Large losses

Data issues

Underwriting practices

Benefit changes

Rate changes

Claims processing speed

Claims reserving practices

Reinsurance programme

Business mix changes

Inflation

External factors

Underwriting cycles

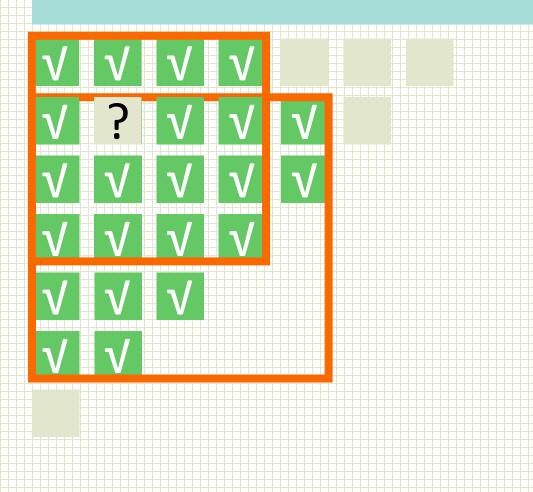
Economic cycles

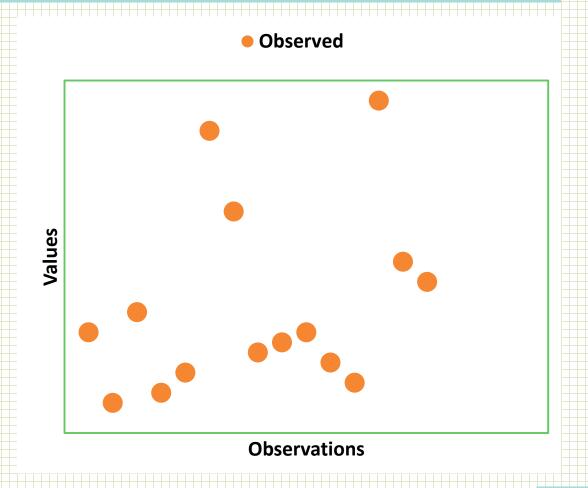
Calendar effects

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# A. Link Ratio Method

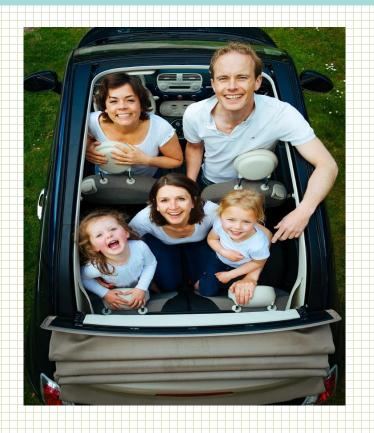
1: Data Acceptance Replacement Test on Cumulative Claims Ratio Objective: Reduce Distortions from Input Data Errors





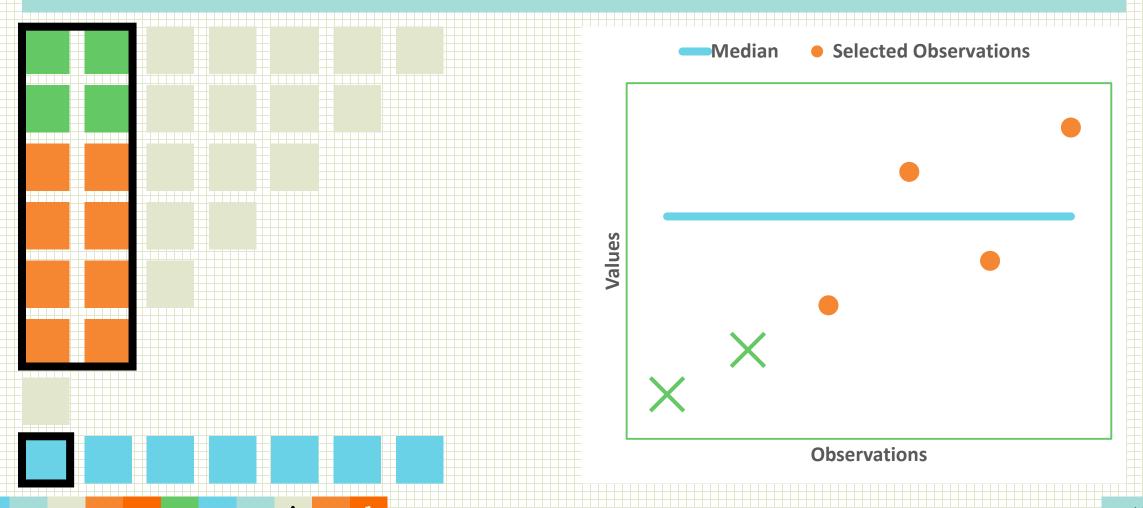
# Birds of a Feather Flocks Together





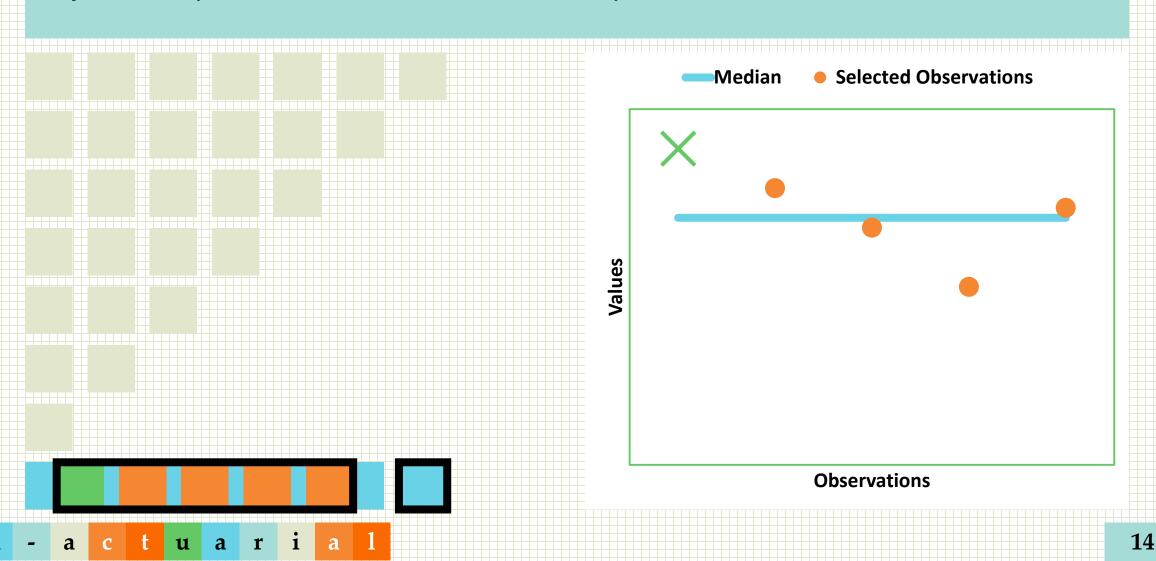
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# 2: Development Factors Runs Test Objective: Optimise Relevance and Credibility Effects in Development Factors

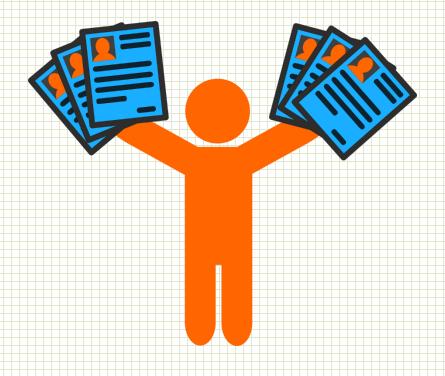


3: Decay Factors Runs Test

Objective: Optimise Relevance and Credibility Effects in Tail Factor



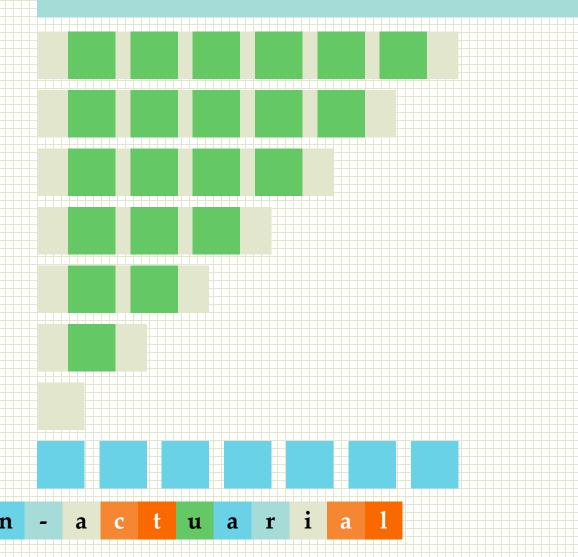
# Include or Exclude?

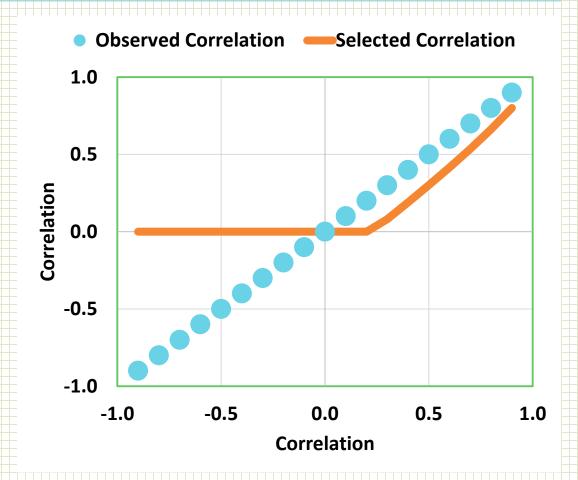






# 4. Significance Test on Correlation Between Methods Objective: Optimise Standard Deviation Estimate

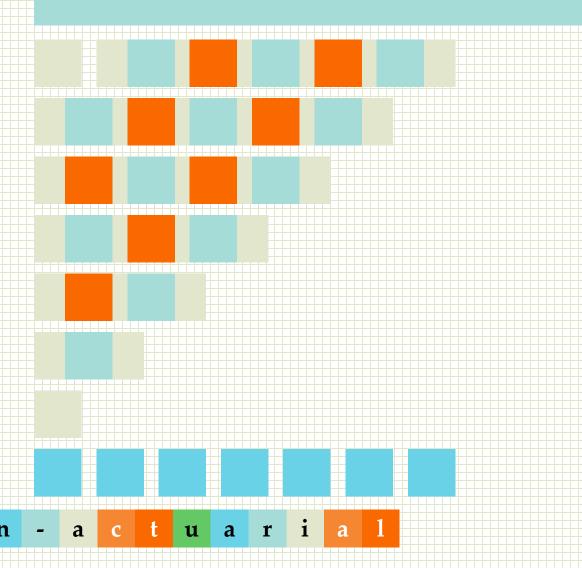


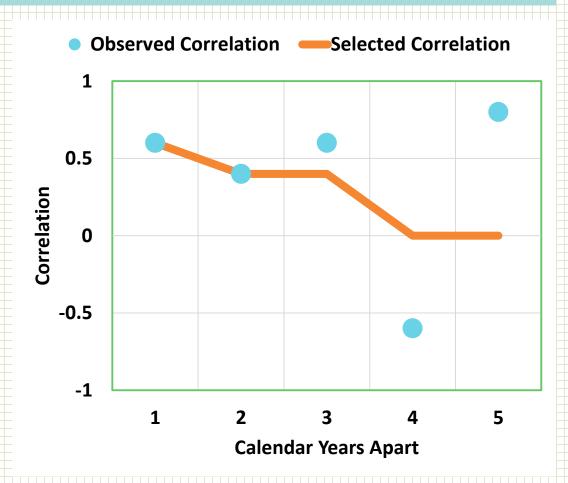


# Similar but Different

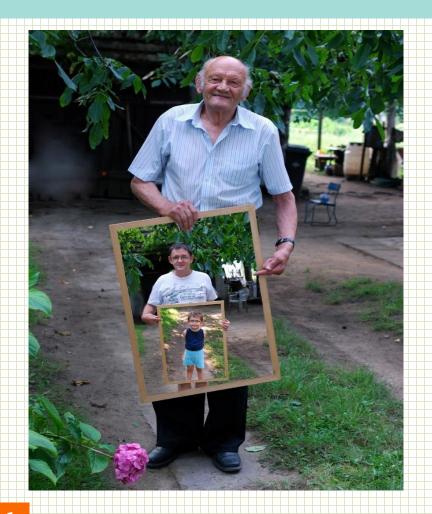


# 5. Significance Test on Correlation Between Calendar Years Objective: Optimise Standard Deviation Estimate

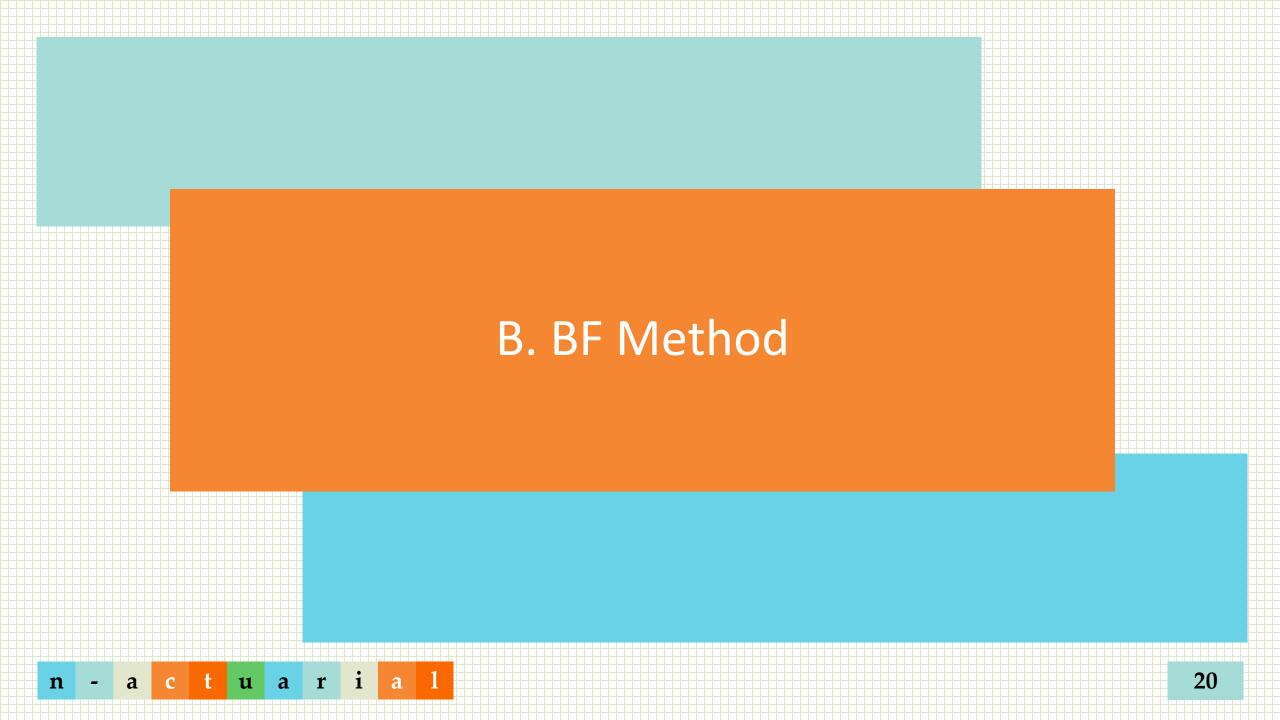




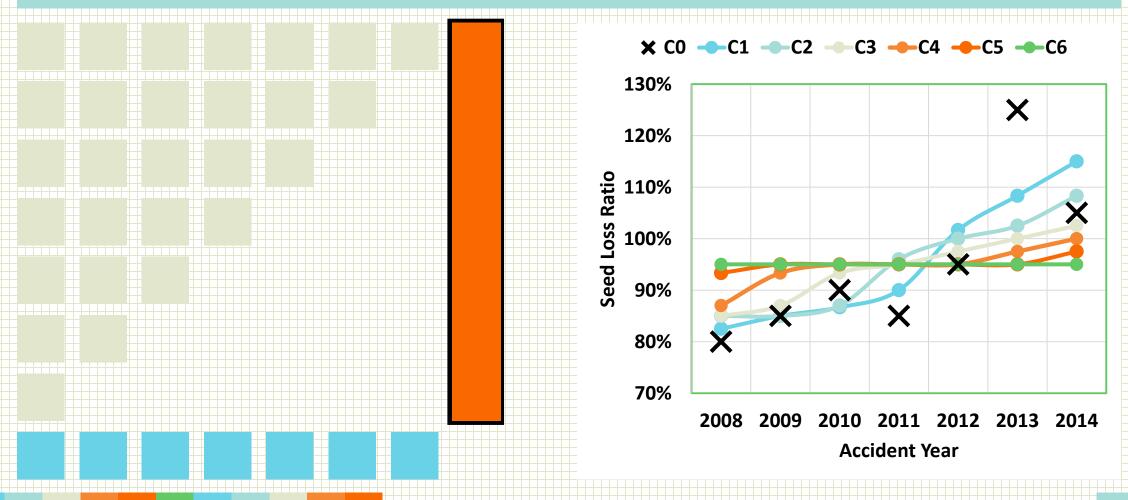
# Alike or Unlike?



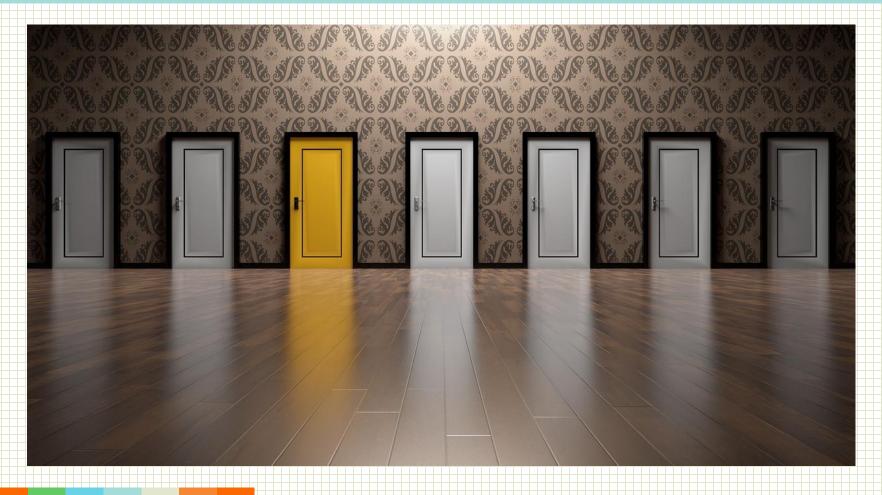
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6: Seed Loss Ratios Generation
Objective: Optimise Homogeneity Effects Between Accident Years



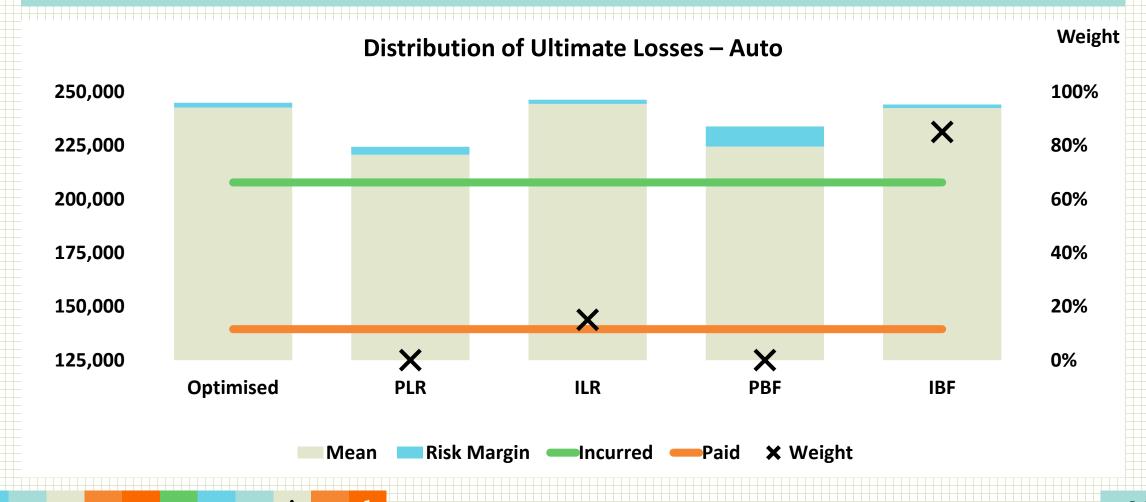
# **Trial and Error**



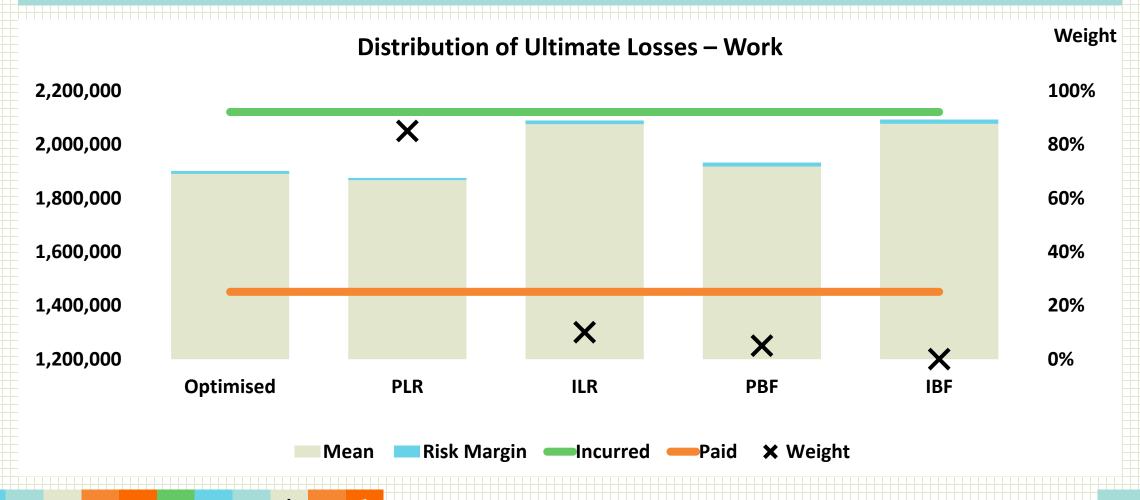
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# C. Putting it together

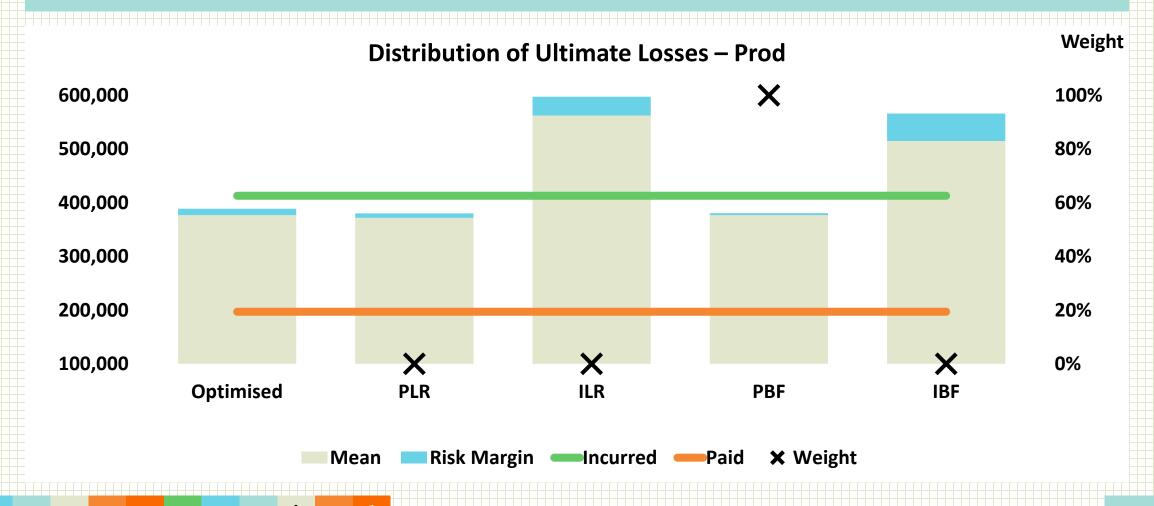
7a. Repeat Steps 4 & 5 for BF Method7b. Apply Method of Lagrange MultiplierObjective: Optimise Individual Class Ultimate Loss Estimate



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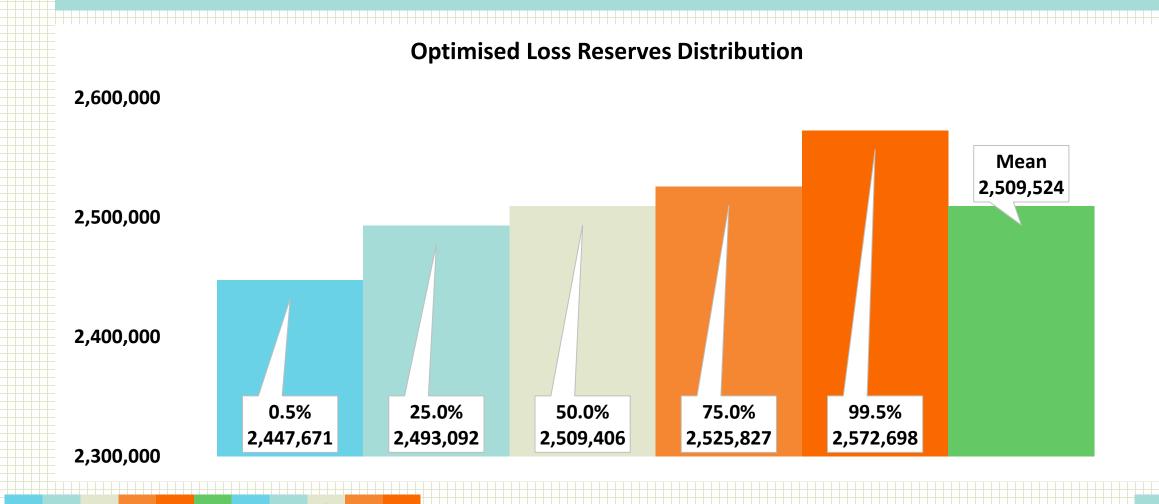


# Consistency is the Key

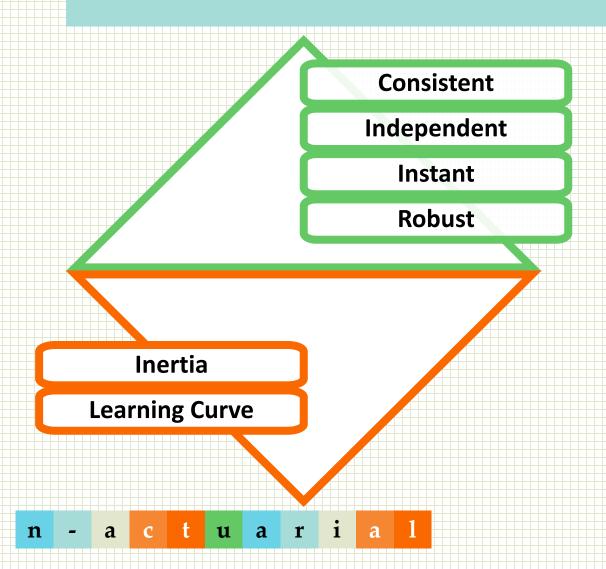


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# 8. Repeat Step 4 Across Business Classes Objective: Optimise Aggregate Ultimate Loss Estimate



# Strengths & Challenges



Coefficient of Variation Study

**Industry Wide Benchmarking** 

Independent Reserves Review

Confidence & Compliance

Robot Actuarial Analyst

Operational Efficiency

# Annexure Stepwise Explanation

Step	Data – Paid & Incurred Claims, Earned Premiums	Paid & Incurred Link Ratio	Paid & Incurred BF	Individual Class Reserves	Aggregate Reserves
1	Data Acceptance Replacement Test				
2	Input	Development Factors Runs Test			
3		<b>Decay Factors Runs Test</b>			
4		Inter-Method Correlation Significance Test			
5		Calendar Year Correlation Significance Test			
6		Input	Seed Loss Ratios Generation		
7			Repeat Steps 4 & 5 with BF Method	Apply Method of Lagrange Multiplier	
8			Inpu	t	Repeat Step 4 Across Classes

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# Thank you! Visit me at www.ibnrrobot.com and Email me at ibnrrobot@n-actuarial.com to get a partial learner's licence!

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